

GOVERNMENT LEADERSHIP AWARD 2022

This year, we created the conditions for the next **technology and digital revolution** in the Dominican Republic.



3rd country in Latin America implementing **5G networks**

We have created the necessary conditions to implement the telecommunications infrastructure that allows the operation of the Fifth Generation of Mobile Networks technology.

To make the digital switch-on and analog switch-off in 2022, the Board of Directors approved **Resolution No. 122-2021**, which dictates the Transition Plan to Digital Television.

Digital Television



Cybersecurity Regulation

To face the challenges that the technology market brings, INDOTEL through Resolution No. 126-2021, issued the new Cybersecurity Regulation, so the Internet access service providers guarantee security to the users.

In 2021, INDOTEL signed the **concession contracts** with the main telecommunications providers, which will lead to the investment of 65 million dollars for projects to expand telecommunications coverage. This becomes a transcendental step for the continuous development of the sector in the country for the next 20 years.

Concession contracts With over 110 million dollars in investments



150 resolutions

150 resolutions were issued by the Board of Directors during the year 2021, through this, the INDOTEL secures the development of the sector and ensures the duties and rights of users and providers.

Resolutions and actions to strengthen users:

Resolution 071-2021

The Board of Directors issued the Master Plan to Use the Radioelectric Spectrum for the Dominican Republic for the next five years, which ensures the planning that promotes the efficient use of the spectrum to enable the offer of different services, needs, and technological advances.

Resolution 098-2021

Indotel carried out the regulatory process under the focus of regulation by relevant markets, which promote competition in the relevant telecommunications markets, and also emphasizes maximizing the welfare of users seeking an efficient and continuous provision of services in terms of quality and coverage.

\$37 million of Dominican Pesos

INDOTEL, as a regulatory organization, has ways and tools of attention for users to present their cases, and solve these. For example, we have recovered, in favor of the users, more than RD\$37 million for the breakdowns that the telecommunications service providers have presented.

ONGOING PROJECTS



Connect the unconnected

Through the Fund for the Development of Telecommunications (FDT), we have developed the Biannual Project Plan 2021-2022 focused on "Connecting the unconnected" with an investment of **RD\$150 million**.

With this project, we will provide connectivity to 17 underserved communities in the country.



Fiber optic deployment

The Dominican Republic is in the process of investing 80 million dollars that will be destined for the use of fiber optic networks to those areas that currently do not have this infrastructure.



Telecommunications Law Reform 153-98

The steps for the modification of the General Telecommunications Law 153-98 were started; a 23-year-old law that needs to adapt to the changes that have occurred in the telecommunications market and the tech sector. In this sense, the Board of Directors of INDOTEL opened a public consultation to discuss the document created under the advice of the Inter-American Development Bank (IDB) to modify Law 153-98 and create a new Law on Information and Communication Technologies (ICT).

Law Reform of Telecommunications project promotes:

Elimination of entry barriers to markets.

Simplification, optimization, and technical strengthening of public institutions and entities that exercise public policy, regulation, inspection, control, and surveillance functions.

Fundamental technical components to ensure the proper installation and operation of networks and services [such as spectrum management, elimination of barriers to deployment, and access and interconnection of networks].

Grow the levels of competition and investment in the sector.

The use and exploitation of ICTs for the provision of services and facilities to citizens and the improvement of competitiveness and productivity of sectors of the economy.